# Statement of purpose

Health and Social Care Act 2008

## Part 3

## Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

| The information below is for location no.: | 1 | of a total of: | 1 | locations |
|---|---|---|---|---|

| | |
|---|---|
| **Name of location** | The Glen Medical Group |
| **Address** | The Glen Primary Care Centre<br>Glen Street<br>Hebburn |
| **Postcode** | NE31 1NU |
| **Telephone** | 0191 496 3770 |
| **Email** | simon.hutchinson1@nhs.net |

**Description of the location**

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Glen Primary Care Centre was build as a provider of primary care services in 2008. It was designed, in part, by the two general practices to provide patient centred care in the heart of the community.

The Glen Medical Group occupies approximately one third of The Glen Primary Care Centre. Within this building the The Glen Medical Group partnership will host two independent general practices (locations); The Park surgery and The Glen Medical Group. Both patient lists will remain separatly only sharing facilities and staff.

The practice is maintained at a high standard and provides spaciaous access in the waiting room, corridors and within the surgeries. We provide patient parking with priority disable spaces. Access to the building is made from the main street and from the car park. The main doors are automated and open to a large waiting area ample for wheelchair access. The main reception provides gives the patient electronic and receptionist check-in options. The main reception is furnished with a media screen which delivers patient information and includes a 'doctor call in' function. The reception houses a confidential room for sensitve patient discussions and a lift for access upstairs.

The reception staff are trained in customer service and are first aide trained. The external building and communal areas are managed by the landlord to specified standards. All problems are dealt with promptly. All equipment is maintained requlary to agreed national standards.

| | |
|---|---|
| **No of approved places / overnight beds (not NHS)** | |

| **CQC service user bands**<br>The people that will use this location (‘The whole population’ means everyone). | | | | | | |
|---|---|---|---|---|---|---|
| Adults aged 18-65 | ☐ | Adults aged 65+ | | | ☐ | |
| Mental health | ☐ | Sensory impairment | | | ☐ | |
| Physical disability | ☐ | People detained under the Mental Health Act | | | ☐ | |
| Dementia | ☐ | People who misuse drugs or alcohol | | | ☐ | |
| People with an eating disorder | ☐ | Learning difficulties or autistic disorder | | | ☐ | |
| Children aged 0 – 3 years | ☐ | Children aged 4-12 | ☐ | Children aged 13-18 | ☐ | |
| The whole population | ☒ | Other (please specify below) | | | ☐ | |
| | | | | | | |

| The CQC service type(s) provided at this location | |
|---|---|
| Acute services (ACS) | ☐ |
| Prison healthcare services (PHS) | ☐ |
| Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS) | ☐ |
| Hospice services (HPS) | ☐ |
| Rehabilitation services (RHS) | ☐ |
| Long-term conditions services (LTC) | ☐ |
| Residential substance misuse treatment and/or rehabilitation service (RSM) | ☐ |
| Hyperbaric chamber (HBC) | ☐ |
| Community healthcare service (CHC) | ☐ |
| Community-based services for people with mental health needs (MHC) | ☐ |
| Community-based services for people with a learning disability (LDC) | ☐ |
| Community-based services for people who misuse substances (SMC) | ☐ |
| Urgent care services (UCS) | ☐ |
| Doctors consultation service (DCS) | ☒ |
| Doctors treatment service (DTS) | ☒ |
| Mobile doctor service (MBS) | ☐ |
| Dental service (DEN) | ☐ |
| Diagnostic and or screening service (DSS) | ☐ |
| Care home service without nursing (CHS) | ☐ |
| Care home service with nursing (CHN) | ☐ |
| Specialist college service (SPC) | ☐ |
| Domiciliary care service (DCC) | ☐ |
| Supported living service (SLS) | ☐ |
| Shared Lives (SHL) | ☐ |
| Extra Care housing services (EXC) | ☐ |
| Ambulance service (AMB) | ☐ |
| Remote clinical advice service (RCA) | ☐ |
| Blood and Transplant service (BTS) | ☐ |

| Regulated activity(ies) carried on at this location | | |
|---|---|---|
| Personal care | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Accommodation for persons who require nursing or personal care | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Accommodation for persons who require treatment for substance abuse | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Accommodation and nursing or personal care in the further education sector | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Treatment of disease, disorder or injury | ☒ | |
| Registered Manager(s) for this regulated activity: Simon Hutchinson | | |
| Assessment or medical treatment for persons detained under the Mental Health Act | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Surgical procedures | ☒ | |
| Registered Manager(s) for this regulated activity: Simon Hutchinson | | |
| Diagnostic and screening procedures | ☒ | |
| Registered Manager(s) for this regulated activity: Simon Hutchinson | | |
| Management of supply of blood and blood derived products etc | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Transport services, triage and medical advice provided remotely | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Maternity and midwifery services | ☒ | |
| Registered Manager(s) for this regulated activity: Simon Hutchinson | | |
| Termination of pregnancies | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Services in slimming clinics | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Nursing care | ☐ | |
| Registered Manager(s) for this regulated activity: | | |
| Family planning service | ☒ | |
| Registered Manager(s) for this regulated activity: Simon Hutchinson | | |